



## 2019 RFP Questions and Responses

**November 21, 2018**

### General Questions

Q: Do you know if an SLA is mandatory for the e-rate bid?

**A: An SLA is mandatory on RFP 2019-100 Ethernet Services and RFP 2019-101 Data Transport. No SLA is required for the other 2 RFP's, 2019-105 and 2019-107.**

Q: I see Chico USD has four RFP's and wanted to know if you are looking for a single provider for all four or if we can bid on some of the RFP's?

**A: All RFP's standalone. You can choose to bid on one or any combination of the four.**

Vendor to sign as acknowledgment of receipt and return with bid/RFP.

Signature : \_\_\_\_\_

Date: \_\_\_\_\_

Company Name (please print) \_\_\_\_\_