

# Chico Unified School District

## Student Chromebook Responsibilities and Contract

---

Chico Unified School District is pleased to offer a 1:1 Chromebook program, which includes a Chromebook, power adapter and protection coverage (at no cost). Chromebooks are issued as an educational tool only, and they need to be kept in good working order at all times. They are to be handled responsibly like any item CUSD issues to a student.

A Chromebook is like a textbook, in that we expect students to treat them with respect. We understand that since it's an electronic device, there may still be unexpected issues that arise. The following explains the items we will cover and those that students must pay for (intentional acts of neglect/abuse and loss).

### Contract Repair/Replace Terms

**Deductibles** - 1st covered repair - \$0 (no deductible); 2nd covered repair - \$35; 3rd covered repair - \$35

- After three repairs/replacements in one school year, the student is referred to site administration and the coverage is void for the remainder of the year. At that point, the parent/guardian is responsible for all damage or loss.

**Loss or Damage** - Report the loss or damage immediately to the library staff. In the event that school is not in session email: [cusdchromebooks@chicousd.org](mailto:cusdchromebooks@chicousd.org)

- If the loss is due to theft, burglary, robbery or vandalism, a police report must be filed. A copy of the report must be submitted to the District Office in order to avoid paying replacement cost. The report can be submitted in person or by emailing it to [cusdchromebooks@chicousd.org](mailto:cusdchromebooks@chicousd.org)

### **Covered Issues**

- Accidental damage, cracked screens, drops, liquid spills and submersion  
(All incidents will be evaluated for deliberate abuse/neglect)
- Theft, burglary, robbery with an official police report  
(**FIRST INCIDENT ONLY** - Any subsequent incidents result in full charges for repair or replacement)
- Vandalism, with an official police report or school administrator incident report
- Mechanical failures are covered even if not under a manufacturer's warranty

### **Issues Not Covered**

- KEYCAP LOSS - Purposeful removal of keycaps from keyboards will be considered vandalism and will not be covered under the protection plan. **DO NOT REMOVE KEYS FROM YOUR KEYBOARD AS IT DAMAGES THE UNDERLYING MECHANISM.**
- Intentional acts of neglect/abuse, including cosmetic damage
- Unexplained loss or mysterious disappearance, including law enforcement seizure
- Loss of accessories, software or data, including power supply and protective cover
- Tampering with or any unauthorized attempts to repair device, install software, "jailbreaking" or removing the device from the CUSD managed domain  
(Issues of this type will be referred to site administration for violation of the Student Use of Technology Policy)

### **Repair and Replacement Costs for Chromebooks intentionally damaged/neglected.**

#### **Repairs**

1. Screen Assembly (LCD/Camera/Bezel)	\$ 65
2. Keyboard	\$ 65
3. Touchpad	\$ 35
4. LCD	\$ 35
5. USB port (right only)	\$ 35
6. Motherboard (USB left/HDMI/Headphone)	\$ 100
7. Internal Power Connector	\$ 35

(updated: 6/16/21; JEV)

# Chico Unified School District

## Student Chromebook Responsibilities and Contract

---

### Replacement Costs

1. Replacement cost for all Chromebooks for the school year are:

1st year (1 - 12 months):	\$220
2nd year (13 - 24 months):	\$110
3rd year (25 - 36 months):	\$ 75
4th year (37 - 48 months):	\$ 40
  2. Replacement of power supply: \$ 20 (pay in school store, pick up in library)
-