

Chico Unified School District - Student Use of Technology Agreement

Appendix A: Chromebook Program

Chico Unified School District is pleased to offer a 1:1 Chromebook program, including a Chromebook, power adapter and limited protection coverage. Chromebooks are issued as an educational tool only, and they need to be kept in good working order at all times. They are to be handled responsibly, like textbooks or any other item CUSD issues to a student. Being an electronic device, there may still be unexpected issues that arise. The following explains procedures and costs associated with Chromebook repairs and replacement.

If a Chromebook is lost or damaged, report it to your school's library staff as soon as possible. In the event that school is not in session, email cusdchromebooks@chicousd.org.

- If the loss is due to theft, burglary, robbery or vandalism, a police report must be filed. A copy of the report must be submitted to the District Office in order to avoid paying replacement costs. The report can be submitted in person or by emailing it to cusdchromebooks@chicousd.org.

Covered Issues

- Accidental damage, cracked screens, drops, liquid spills and submersion
(All incidents will be evaluated for deliberate abuse/neglect)
- Theft, burglary, robbery **with an official police report**
(FIRST INCIDENT ONLY - Any subsequent incidents result in full charges for replacement)
- Vandalism by a third party - with an official police report or school administrator incident report
- Mechanical failures are covered even if not under a manufacturer's warranty

Issues Not Covered

- KEYCAP LOSS - Purposeful removal of keycaps from keyboards will be considered vandalism and will not be covered under the protection plan. DO NOT REMOVE KEYS FROM YOUR KEYBOARD AS IT DAMAGES THE UNDERLYING MECHANISM.
- Intentional acts of neglect/abuse, including cosmetic damage
- Unexplained loss or mysterious disappearance, including law enforcement seizure
- Loss of accessories, software or data, including power supply and protective cover
- Tampering with or any unauthorized attempts to repair device, install software, "jailbreaking" or removing the device from the CUSD managed domain
(Issues of this type will be referred to site administration for violation of the Student Use of Technology Policy)

Repairs and Replacement

- Accidents happen! The first occurrence of **accidental damage** will be covered by the District, at no cost to you.
- Second and third repairs **for covered issues** will cost \$35 each.
- Intentional damages, or those resulting from gross negligence, will be evaluated on a case by case basis. Site administration will determine appropriate disciplinary action.

Replacement costs for Chromebooks:	1st year (1-12 months):	\$220
	2nd year (13-24 months):	\$110
	3rd year (25-36 months):	\$75
	4th year (37-48 months):	\$40

Replacement cost for charger/power supply:	\$20
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Student Agreement for Chromebook Use:

I agree to the following:

- I have read the Chico USD Student Use of Technology Policy. I will follow all of these policies at all times.
- I understand that I am permitted to use the Chromebook and internet for educational purposes related to school-assigned topics, and I will exercise responsible behavior when doing so.
- The Chromebook will come with a protective case. I agree to keep this protective case on the Chromebook at all times.
- I understand that I am allowed to customize the clear plastic protective case as long as I don't cover the asset tag, serial number, and cooling vents. I also will not remove any of the stickers put on by CUSD.
- I understand I am responsible for any damage, vandalism, loss, or theft of the Chromebook, power adapter, cord, and accessories whether due to accident, neglect, or intent.
- I will immediately notify the library staff in case of damage, theft, vandalism, or loss of the device.
- I agree to return this District Chromebook when requested or when I withdraw from the Chico Unified School District.
- I understand that not returning the Chromebook at these times will result in the Chromebook being locked and a replacement fee (currently \$220) will be entered into my Aeries fees account.
- I understand I must clear any Chromebook fees, if any, before participating in graduation.

Parent/Guardian Agreement:

I agree to the following:

- I have read the Chico USD Student Use of Technology Agreement. I will hold my child accountable for these policies and regulations.
- I assume financial responsibility for any damage, vandalism, loss, or theft of the Chromebook, power adapter, cord, and accessories, whether due to accident, neglect, or intent. Further, I understand if my child accidentally or purposefully damages or breaks another student's Chromebook, power adapter, cord, or protective case, I am financially responsible for all expenses related to repairs or replacement.
- I understand that the Chromebooks are Chico USD owned devices, and all content stored on the Chromebook is subject to review at any time.
- I accept these responsibilities when my student uses a Chico USD Chromebook at any time.
- I understand that if my student fails to return the Chromebook when/as directed, I will pay the replacement cost of the Chromebook, power adapter, cord and protective cover (currently \$220) provided by the Chico USD.